



NAROMORU WATER & SANITATION COMPANY

Naromoru Town in Kanyua Building next to Naromoru Post offices.

P.O. Box 234 – 10105, NAROMORU.

Email: narowasco@gmail.com

TEL: 0791 151 094

PART A: APPLICANT/ CUSTOMER DETAILS

DATE.....

Applicant's Name:Gender:.....

National ID No: (attach copy) KRA PIN No (attach copy)

Telephone: No: Email Address:.....

Postal Address.....CodeTown.....

Do you have any special need (Yes/No) if yes describe?

☐ Visual disability ☐ Hearing disability ☐ Physical disability

Other specify.....

PART B: DETAILS OF WATER CONNECTION

New Connection Change of Tenancy

scheme. zone.....

sub-Zone.....Seperation

Expected number of water users

(a) Domestic Connections Charges (Kshs)	
Application form	200.00
Deposit (Refundable)	2,500.00
Connection Fee	2,300.00
Change of Tenancy)	
Other charges	
Total	5000
Receipt No.	

(b) Commercial Connections Charges (Kshs)	
Application form	200
Deposit (Refundable)	Dependent on connection size, classification where applicable and consumption
Connection Fee	2,300.00
Change of Tenancy	
Other charges	
Total	
Receipt No.	

PART C: GENERAL CONDITIONS

I hereby apply for a water and/ or sewerage connection to the above premises. I understand that the connection will be effected after the Company's approval and payment of all fees and charges due and owing.

I agree to pay for the services in accordance to the prevailing tariffs and subsequent revisions as gazetted in law. The Company shall not accept personal cheques as mode of payment.

I undertake to abide to the by- laws and regulations relating to water supply and sewerage services.

Applicant Signature:**Date:**

PART D: LANDLORD/ AGENT GUARANTEE

I Mr / Mrs / Miss(attach copy national ID) of P.O. Boxbeing the Owner/ Property Agent of the above premises do hereby confirm that the applicant is my tenant w.e.f.....

I hereby undertake: -

I shall jointly, with the Applicant be responsible for the safety of the meter or other fittings belonging to the Company and installed in the above premises;

I undertake to notify the Company of any change in tenancy one month in advance and ensure clearance of the Applicant with NAROWASCO before exit.

I undertake to ensure that all dues to the Company as a result of this agreement are fully paid to the Company by the Applicant failing which I shall pay all the water and/or sewerage usage charges supplied to the above premises including meter rent and other incidental charges that may be due to the Company. The Company shall not accept personal cheques as a mode of payment.

Landlord/Agent Signature:**Date:**

OFFICIAL USE ONLY

1. CUSTOMER SURVEY DETAILS

SITE SKETCH

State the immediate connection details

Connection number																
Meter serial number																

I have carried out the survey and certified the following:

- ☐ No other connection before ☐ There is an appropriate service line nearby
- ☐ The meter position will be as per the company policy
- ☐ Status of the connection is correct

Other reason :

Type of connection.....

Surveyed by.....

Officer.....Signature.....Date.....

2. METERING UNIT

Existing distribution line diametermm. Required service line

Length of service line service pipe materials class

Deposit receipt No. Labor receiptMaterial receipt

Meter sizeMeter serial No.....Initial reading

Installation date

Application Authorized by: T.S.M/ A/A / S.M Signature..... Date.....

Application Approved by: Managing Director Signature.....Date.....

CONDITIONS OF SUPPLY

1. The water (undertaker) Rules, and the water (Water Development Department General) Regulations (Sub. Leg. L.N. 74/1962) as from time to time amended, shall be deemed to be incorporated in and to form part of these conditions of supply.
2. Applications for execution of works will, as a rule, be dealt with in order of priority of date, but the water undertaker reserves the right of executing the work in the manner and at the time best suited to his convenience.

3. All charges shall be payable on demand.
4. If any account is overdue the water supply may be cut- off under the provision on the water (undertakers rules, (cap.372) and proceedings taken to recover the charges due.
5. Any changes in the charges shall be notified in the Gazette and in addition details thereof shall be sent to each consumer with the monthly account preceding such change.
6. The water undertaker shall have the right forthwith and without notice to terminate the agreement for any breach by the consumer of conditions of supply, but without prejudice to any antecedent right against the consumer including the right to take proceedings
7. a) No consumer shall use or permit to be used, any other supplied pursuant of an application made by claims under regulation of these regulations except for such use as specified by him in his application.
b) No consumer shall convey or permit to be conveyed by any means whatever, for use outside, his plot, or for sale, any water supplied to him by the water undertaker.
8. In accordance with regulation 12 of those regulations, the consumer shall deposit Ksh which shall be retained by the water undertaker for the period during which the consumer is supplied with water.
9. The consumer shall meet all charges in respect of water supplied in pursuance of this application and consumers agreement until such time as the supply is disconnected to a written request made by him.
10. After the supply disconnection for the failure to honour rule 3 the connection shall be Ksh 1000. (**Reconnection Fee**)
11. That if the undertaker identifies an illegal connection the penalty is not less than Ksh 5,000.
12. Tempering with company's hydraulic assets calls for a fine not less than Ksh 5,000. Or termination of water supply for a period not more than 6 Months.

I have read and understood the above conditions and will abide by them with no omission or exemption.

CUSTOMER OBLIGATION: I agree to abide by the terms and conditions specified above and hold myself responsible for payment of water, sewerage, meter rent, and all other relevant charges, until such a time as the agreement is terminated in accordance with the Water Services Provider policy.

Applicant Signature:**Date:**.....

For and on behalf of **NAROMORU WATER & SANITATION COMPANY**

Designation

Signature: **Date:**.....